PC Maintenance Pro v1.8 FAQ

Which Operating Systems does PCM Pro support/require?

PCM Pro requires and supports Microsoft Windows 7 and .Net Framework 4.0.

Any special requirements for the application to run under UAC?

PCM Pro requires the "Run this program as an Administrator" to be enabled to support Windows UAC security. Right click any shortcut to PCM Pro and click "Properties". Click on the "Compatability" Tab. Put a checkmark next to "Run this program as an Administrator". Click the "Apply" Button. Click the "OK" button.

Which Command Types are supported for use with PCM Pro?

UTLCMD
FSUCMD
UTFCMD
WMICMD

What is a UTLCMD?

UTLCMD is used to specify a command line utility program that needs to be executed. (ie. cleanmgr.exe)

What is a FSUCMD?

FSUCMD is used to specify a FSUTIL command to be run against a particular hard drive. (ie. fsutil.exe dirty set c:)

What is a UTFCMD?

UTFCMD is used to specify a file system command that needs to be executed. (ie. cleaning out all files in a directory located in each profile located on this computer)

What is a WMICMD?

WMICMD is used to specify a WMI interface command. These are commands that work with the Windows Management Interface (ie. rebooting the computer)

Changes between version 1.7 and 1.8
We updated the Task Scheduler code to more thoroughly
support windows 7 and windows 8. When PCMP schedules
jobs with Task Scheduler it now elevates permissions
automatically and sets the job to run without the user
being logged on.

How do I Install PCM Pro?
Download the .MSI installer and install on the computer
you want to have PCM Pro perform preventive
maintenance.

How often does PCM Pro need to run?
You can run PCM Pro manually or schedule it using the
user interface supplied with PCM Pro.

How do I schedule PCM Pro to run automatically?
Use the User Interface for PCM Pro add or remove
scheduling for PCM and Disk Defrag. Under the schedule
button you can select from the various scheduling
options for PCM or Disk Defrag. ATC recommends that
you run PCM Pro at least once a month. And schedule
Disk Defrag at least once a year.

How do I uninstall PCM Pro?
Add/Remove Programs. Select PCM Pro.

How do I Activate PCM Pro?
Manually run PCMpro.exe. When you see the main screen
click the activate button. Enter your Customer Number
and Password and then click OK. When you successfully
register using your Customer Number and Password, PCM
Pro will display a success or failure message. If PCM
Pro fails to register, please check the error log file
for further information.

Does PCM Pro support automatic email of a report?
Yes, using the User Interface for PCM Pro you can enable or disable automatic email reporting.

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